

FROM DREAMERS TO DOERS

with Beth

HOW TO RESPOND TO NEGATIVE FACEBOOK COMMENTS

What do you do when you post and get a negative comment?

First, don't worry, it happens to everyone!

You just need to know how to handle it.

These steps will walk you through:

- 1. Stop & take a breath**
- 2. This isn't about you**
- 3. Decide on a course of action:** respond, hide, delete, report or leave
- 4. Take action.**
 - If responding:
 - Pause & regroup
 - Avoid opening into a conversation
 - Be clear, concise & kind
- 5. Remember, this means people are reading and engaging with you!**

The Power of the Pause!

Pausing gives you time to consider and respond in a mature way and not act purely on instinct. It also means that you're less likely to get drawn into a tit for tat conversation!



PODCAST EPISODE >

7 – How to Respond to Negative Facebook Comments in 5 Easy Steps